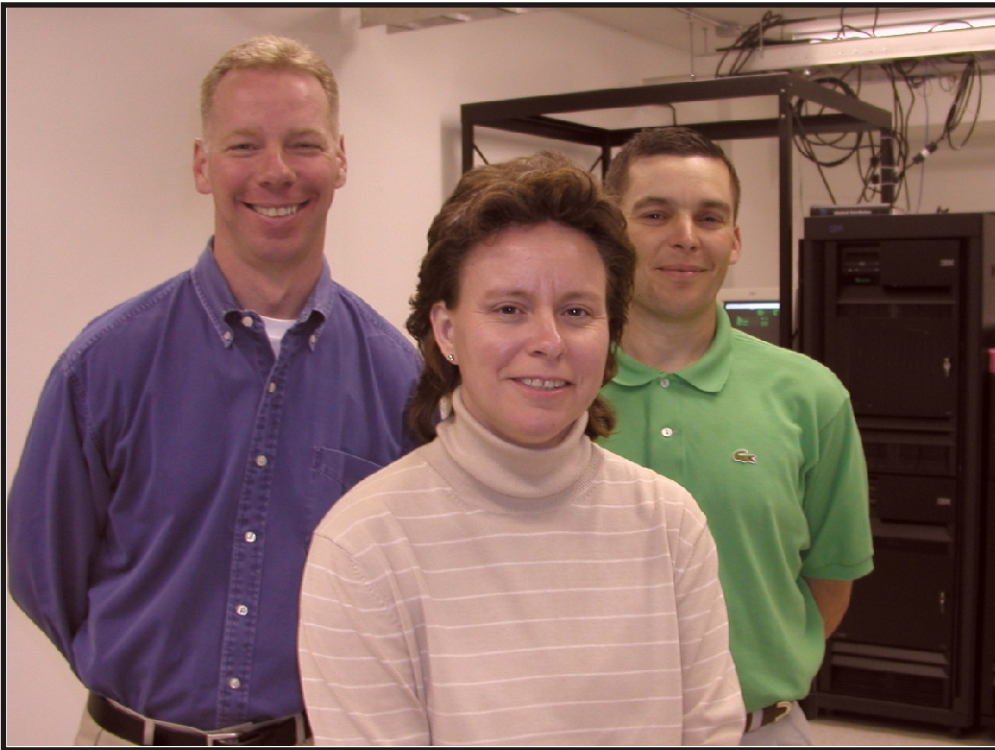


THE GUILFORD BUILDING NEWS



Old Dominion Freight Line's Disaster Recovery Team - left to right: Shawn Pope, IT Operations Manager; Lisa Boles, Network Manager; and Marc Weiler, Telecommunications Manager.

OLD DOMINION LOCATES DISASTER RECOVERY CENTER HERE

Old Dominion Freight Line of Thomasville, NC, is a less-than-truckload carrier with 120 remote service centers nationwide. Representatives at service center offices interface with customers to schedule pickup and delivery of freight. When a customer contacts Old Dominion, information such as sending and receiving parties, locations, and sizes and weights of cargo is recorded.

Incoming information is used to develop delivery plans, which may involve many trucks and waypoints. Every time an item arrives at or leaves a waypoint, its real-time progress is fed into the Old Dominion IT system. "If there's a box on a dock in Rialto, California, our system knows about it," says Operations Manager, Shawn Pope.

If a disaster were to strike and disable this IT system, Old Dominion Freight would be out of business. So, since 1990, disaster recovery has been a top priority at Old Dominion. Y2K spurred Old Dominion's recovery work, but

explains Shawn Pope, "it was 9/11 that made people aware of how quickly data could be lost."

In August 2002, Old Dominion approached Hallimar Properties to build a new disaster recovery center on the south side of Floor 2. The vast communications capabilities in the Guilford Building could readily accommodate the high-volume data traffic that Old Dominion handles every day. Old Dominion was on a tight schedule and wanted a fast buildout. Our in-house contractor, R.M. Holliman Electrical, completed construction and electrical work on the center in time for Old Dominion to move here on schedule "before Christmas 2002."

Today the Recovery Center duplicates every piece of equipment and every communications line that the Thomasville Data Center maintains. Sales, payroll, accounting, the Internet website—every part of the whole business—is replicated in real-time at both the Thomasville and Guilford Building

locations. The redundancy is so complete and flexible that any piece of equipment may be taken off-line for maintenance at either location anytime without disrupting work at any Old Dominion office.

Both the Thomasville and Guilford Building sites are supported by UPS (Uninterruptible Power Supply) systems and generator backup. The data centers also facilitate storage of a 12-terabyte database, on-line and off-line. Shawn, Lisa, and Marc make use of the backups to upgrade software and test individual components of their system periodically. About twice a year they simulate disasters to test the complete system.

THE DEPOT RIGHT ON TRACK!

*From At Your Service
News and Information from
Your City Government*

The Depot, or Multi-Modal Transportation Center, located at the intersection of Church and Washington Streets behind the Guilford Building, continues to move ahead. Renovations and improvements to the main concourse of the building, as well as track improvements to the rail yard behind the Depot, and construction of passenger tunnels and platforms to allow for the return of passenger rail service are well underway.

The Greensboro Transit Authority, Piedmont Authority for Regional Transportation (PART), Greyhound bus service, and taxi service plan to move into the building this summer. The final phase of the project is scheduled for completion in winter 2004, and Amtrak is expected to move in then. The budget for Phase I of the project is \$19.2 million with the Federal government providing 80%, State government 10%, and the City 10%. The budget for Phase II of the project is \$11 million with Federal providing 80% and State providing 20%.



**THE GUILFORD BUILDING WILL BE CLOSED ON MAY 26TH
IN OBSERVANCE OF MEMORIAL DAY.**